

SILVERMAN

M E D I A T I O N S

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Zoom Guidelines

In preparation of your mediation, please do the following:

PRIOR MEDIATION:

- If you have not used Zoom before, please go to zoom.us to utilize their support programs for learning to navigate the platform. Zoom has a very helpful website.
- Attorneys and clients should test well before the mediation to ensure audio and video is working.

DAY OF MEDIATION:

- Plan accordingly by being in a private area, minimizing background noises or disruptions as much as possible.
- Ensure that you are logged into your Zoom account.
- Click the meeting-link in the confirmation email at least 5 minutes prior to the start time.
- Upon entering the meeting, all attendees will be on mute. Please unmute by clicking the microphone in the lower left side of the screen.
- NOTE: The mediator requests that everyone appears with audio and video.

If you experience any problems, please be sure to contact my case manager at 386.703.1820.

DURING MEDIATION:

The following rooms will be utilized in the Zoom mediation:

- Petitioners/Plaintiff Room(s)
- Respondent/Defendant Room(s)
- additional Breakout Rooms as needed

Your mediator will be host and be able to join all rooms and go back and forth between rooms. What you and your clients discuss or chat in either the Plaintiff or Defendant room will always remain private.

If you get disconnected, please go back to the link on the invite/confirmation email and rejoin

Your patience and understanding is greatly appreciated. Looking forward to seeing you at the mediation.

Terry N. Silverman

*Florida Supreme Court Certified Circuit, and County Court Mediator
Florida Supreme Court Qualified Arbitrator*